

*We are committed to providing exceptional services and products to our valued guests. Please review our refund policy below:*

### **Service Refunds**

All service sales are final. We do not offer refunds for spa treatments. However, if you experience any concerns with your service, please bring them to our attention on the same day of your appointment. We are happy to address any issues immediately to ensure your satisfaction.

### **Retail Product Returns**

We accept returns on retail products within 30 days of purchase, provided they are unused and in their original condition and packaging. A full refund will be issued to the original payment method upon approval of the return.

We appreciate your understanding and look forward to providing you with an outstanding spa experience!